



Cindy's Pet Services, LLC

Cindy Golden, Owner

Cell: 919-605-5133

www.CindyTheSitter.com

Policies

We Do NOT Do Every Other Day Visits - All dogs in our care must be seen twice a day, dogs less than 40lbs really need to be seen 3 times a day as they need to use the bathroom more often. Cats must be seen at least once a day. I know some people leave cats or bunnies for a couple days sometimes but we are not comfortable with not checking on a pet at least once in 24 hours. You'd be surprised at what could happen. We care too much about your pets and home to take any chances of them getting sick, hung up on something and injured.

***For future Pet Sits, please e-mail me your dates or call me if you don't do e-mail.**

Also please remember to call your pet sitter when you return from a trip to let them know your pets are back in your care again, if we don't hear from you we will continue service and you will be charged.

Payment is expected in full, on the first day of service, I do not bill you! On our consult you are provided with an envelope to leave payment on the countertop for us to pick up the 1st day of my service starting. Make Checks **Payable to Cindy's Pet Services**. I do charge a \$5 extra for visits with less than 24 hour notice as these are unplanned visits but we are usually available. We can come by and will leave a payment envelope for you to mail payment to, I am always a phone call away 919-605-5133 and we are willing to help out at anytime! **There are NO refunds for early returns!**

Referrals Refer us out to your friends, family, co-workers and you earn free visits on your account, be sure to tell them to mention your name when they contact me. Refer out my husband, the Realtor, and you also earn free visits!!

Medical Policies These policies are in effect for the health, safety and well being of your pet as well as all of our clients. *All dogs and cats under our care must be up to date on their rabies vaccinations. We do **NOT** provide the care for pets requiring injections. Pets requiring external and / or oral medications are acceptable and there are no additional charges for giving medications.

Key Policy Cindy's Pet Services must have a key to your home before you leave; I will not leave keys "under the mat" or the like, due to security issues for your home and for myself. In addition, I will NOT lock keys in the house after the last visit, as I must be able to access your home in case you are delayed on your arrival home and your pet(s) require additional visits. After your pet sit is finished I can either mail your key back to you or keep them on file. If I keep your key you will be all set for any future sits and it also comes in handy if you accidentally lock yourself out, I am MUCH cheaper than a locksmith just \$15. Keys are kept in a secure location and only labeled your pets name for security reasons. If I do mail your keys back to you there is a \$10 fee for all future pick ups of keys.

Termination Last but not least, Cindy's Pet Services reserves the right to deny service or terminate service for any reason, but especially in the case of safety concerns, financial concerns, unsanitary conditions, or any inappropriate or uncomfortable situations.

Tips are truly appreciated and 100% of tips go to your Sitter, Cash Tips are a PLUS ☺

Thank You for Choosing Cindy's Pet Services, We Value Your Business!